

# LANCE 24 MONTHS WARRANTY

## COVERAGE

The warranty covers the first owner from the date of purchase for 24 months unlimited mileage. Lance warranty all parts of the vehicle except those listed under the caption "What is not covered". This warranty covers and repairs needed to correct defects in material or workmanship. This warranty is not transferable.

## WHAT YOU MUST DO?

You must properly use, maintain and care for the vehicle as outlined in the Lance Owner's manual. You must maintain a record of the vehicles required periodic service and inspection. Periodic service and inspection are considered regular maintenance and are not reimbursable.

## WHAT IS NOT COVERED? (WARRANTY EXCLUSIONS)

- Any damage resulting from negligence of the periodic maintenance schedule as described in Owner's Manual.
- Any damage with results from repairs, adjustments or maintenance operation by any methods other than those specified by Lance.
- Any damage which results from hard driving due to race, rally or operation of the vehicle in a manner which it was not designed for.
- Any damage which results from use beyond the limitations specified in the Lance Operations Manuals such as overloading the vehicle, or any damage from the use under abnormal conditions.
- Any damage caused when the product is used as a rental/commercial use vehicle.
- Any damage which results from use of non-genuine parts of accessories or fuel, lubricant or fluid not specified by Lance.
- Any damage which results from modifications of the product.
- Any damage that results from the passage of time (natural fading of painted surface, shell peeling and other deterioration); Consumable replacement parts due to natural wears and tears such as spark plugs, drive chains, drive belts, air cleaner elements, brake pads, brake shoes, clutch disks, light bulbs, rubber parts, tube & tires and oils.
- Any damage due to improper parking, storage or transport.
- Any damage resulting from the passage of time including but not limited to natural fading, bubbling, oxidizing, chipping, cracking, peeling, tearing, rust, corrosion and other forms of deterioration.
- Any damage which results from repairs adjustment or maintenance operations performed by any person other than Lance distributors or the dealers.
- Any damage which results from unavoidable natural disasters, fire, collision, theft, and second damages base in any other these occurrences.
- Any damage resulting from oils, smoke, chemical products, bird droppings, sea water, salt or other similar items.
- Incidental of additional expenses insured for making any claims such as those for towing, communications, hotel and meals as sell as any losses during maintenance period, such as lose of time loss of business and rental car expenses.
- Schedule maintenance and inspections fees.
- Batteries (original battery that comes with the scooter is covered for 1 month).

## ARBITRATION:

All parties involved shall submit any dispute arising under this agreement, except a dispute alleging criminal violations, to arbitration in accordance with the Uniform Rules for Binding Arbitration of the Better Business Bureau of the Southland (published online at [www.labbb.org](http://www.labbb.org)) and will be in effect at the time of initiation of arbitration. A volunteer arbitrator will render a decision based upon fairness, not necessarily upon legal principles, but it will be final and binding on all parties involved.

**IMPORTANT: VEHICLES MUST BE INSPECTED BY AN AUTHORIZED LANCE DEALER WITHIN 500 MILES FROM DATE OF PURCHASE ELSE THE LANCE WARRANTY WILL BE NULL AND VOID. YOU ARE REQUIRED TO MAINTAIN A RECORD OF THE INITIAL INSPECTION WHICH WILL BE REQUIRED UPON APPLICATION FOR ANY BENEFITS COVERED BY THE LANCE WARRANTY.**

I have read and understand this document including coverage, exclusions and requirements of the Lance Warranty.

CUSTOMER NAME (Printed) ▶ \_\_\_\_\_

CUSTOMER SIGNATURE ▶ \_\_\_\_\_

DEALER SIGNATURE ▶ \_\_\_\_\_

DATE OF SALE ▶ \_\_\_\_\_

MODEL ▶ \_\_\_\_\_

VIN# ▶ \_\_\_\_\_